



FACILITY SERVICES & OPERATIONS MANAGEMENT

Collaborative • Customized • Accountable

» EXPECTATIONS DEFINED. | PERFORMANCE MEASURED. | RESULTS MANAGED. «

ACS delivers professional facility services through a systems-based approach that brings structure, transparency, and measurable results to every account. **We collaborate with customers to define expectations, build a facility-specific service program, and manage performance against measurable standards.**

WHAT IS CLEAN?

Define it. Document it. Measure it.

If “clean” is not defined, it becomes opinion. ACS establishes facility-specific standards supported by scored inspections, making performance measurable rather than debatable.

ACS PTMS™

Scheduled. Completed. Documented. Auditable.

Daily work gets done daily. PTMS™ puts high dusting, vents, window sills, edges, light fixtures and other periodic work on a calendar with an auditable completion record.

ACCOMPANIED INSPECTIONS

See it. Agree it. Sign it.

Monthly—or whenever requested—we walk the building with your representative. We agree findings on the spot, both parties sign the report, and deficiencies become tracked corrective actions.

THE ACS 7-STEP FACILITY SERVICE MANAGEMENT SYSTEM

1	2	3	4	5	6	7
DEFINE CLEAN	BUILD THE SOW	TRAIN & DEPLOY	MANAGE PTMS™	INSPECT TOGETHER	CORRECT	IMPROVE
Set measurable standards	Customize the program	Prepare the team	Schedule & verify periodics	See it. Agree it. Sign it.	Assign & close deficiencies	Measure. Adjust. Repeat.

Continuous Improvement Drives Exceptional Results

CORE CAPABILITIES

- Janitorial & Day Porter Services
- Periodic Task Management (PTMS™)
- Quality Assurance & Inspections
- Accompanied Inspections
- Facility Assessments & Audits
- Window & High Dusting Programs
- Floor Care & Hard Surface Maintenance
- Specialty Cleaning
- Equipment & Supply Management
- Standard Operating Procedures
- Documentation & Reporting
- Training & Workforce Development
- Operational Consulting
- Account Start-Up & Transition
- Performance Dashboards
- Managed Facility Operations

